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To: Jasper Consultants. Date: 04/12/2009 Att: Robbie Maree

SUBJECT: Assessment of your Service

Dear Sir,

ver the last 4 years your Company has provided us with IT back-up for our computers, printers, etc, and especially network systems.

The service is for a once a week "Walk around", where routine maintenance, fix-ups, etc are conducted.

Thereafter, we are able to call at any other time, and technicians are sent to work on any problem until it is resolved, all at no extra charge to the monthly service.

Additionally, on new equipment, caballing, etc, your prices are extremely competitive.

I have already recommended your service to several other parties, and continue to do so.

Thanking You.

Yours Faithfully,

drew Ball

Lustruck Marketing Services cc.